

COQUET HIGH SCHOOL EPORTAL FROM HOME USER GUIDE

Home Access uses an agent that creates a 'secure tunnel' between the school network and the end user, for this to load you will NEED the latest version of Java which can be downloaded from <http://www.java.com/en/download/>. Coquet High School Home Access has been tested and confirmed working on Windows XP Home/Pro, Windows Vista, Windows 7 and Mac OSX.



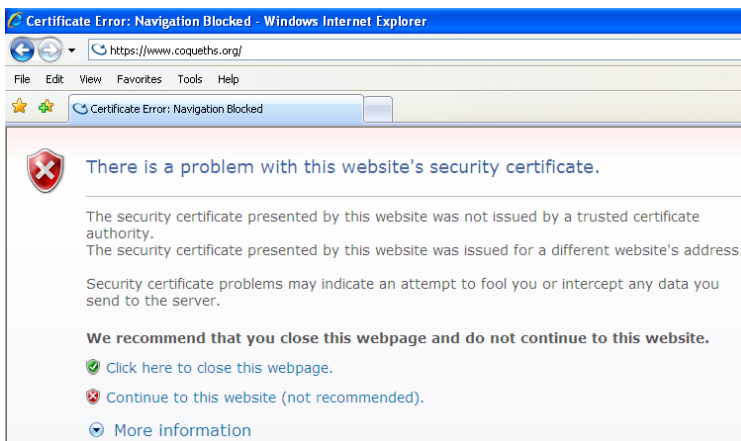
To get Home Access you can either, type <https://www.coqueths.org/> into your browser or go to the schools website <http://www.coqueths.org/> then click on the Coquet High School

Eportal on the top right-hand side of the page. Then what happens next depends on which browser you are using.

If you use Microsoft Internet Explorer 7 read the guide below, however if you are using Mozilla Firefox version 2 or 3, then go to page 2.

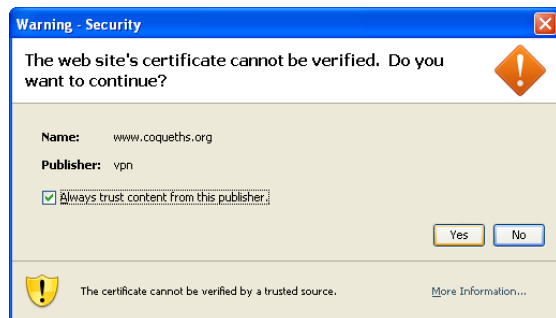
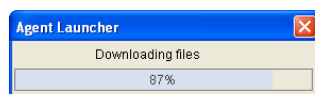
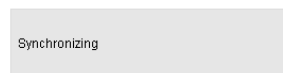
INTERNET EXPLORER 7 USERS

You will get a certificate warning error, on this page just click the link that says 'Continue to this website (not recommended)'. You will then be presented with the logon



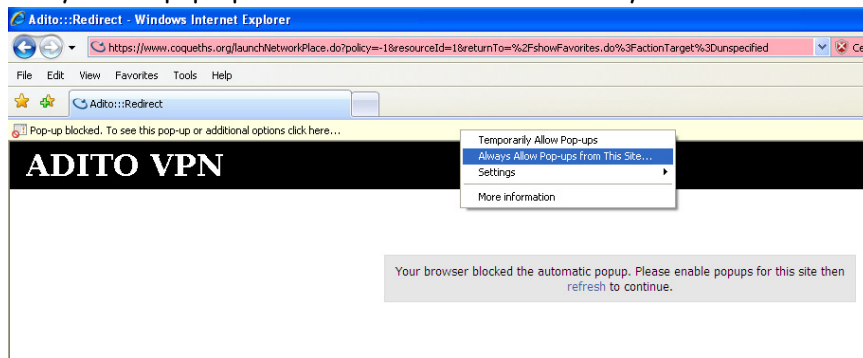
page, firstly type you're the username and password given by the ICT Technicians. The system will authenticate you. You will be presented with 'My Favourites' which will have links to various resources. To use one of the resources just click on it. The Java agent will now start to run. The next bit of the SSL VPN should only have to be done once on first

use on the computer you are using. You will get two warning messages just click the tick box and click yes and the second warning do the same again but click run after ticking the checkbox. The Java agent will now start running.



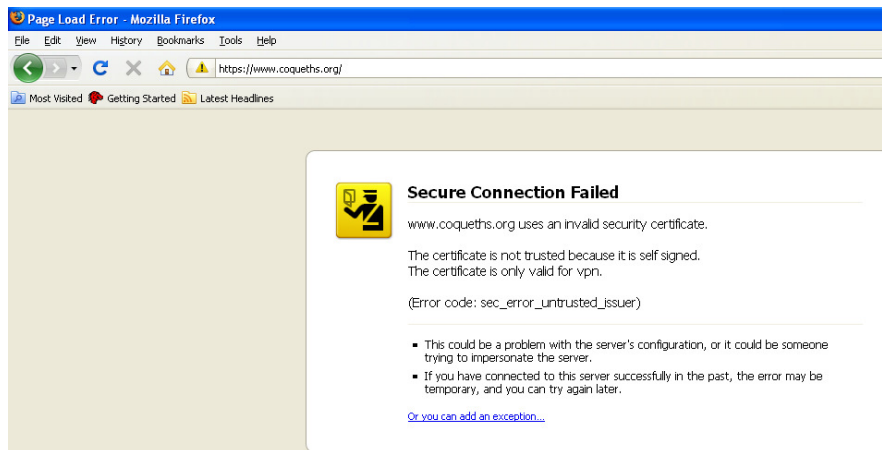
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You will probably get a little yellow bar saying pop-up blocked, right-click and click always allow pop-ups from this site. The resource you wanted will now appear.



MOZILLA FIREFOX USERS

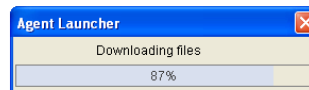
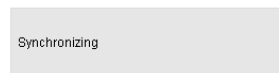
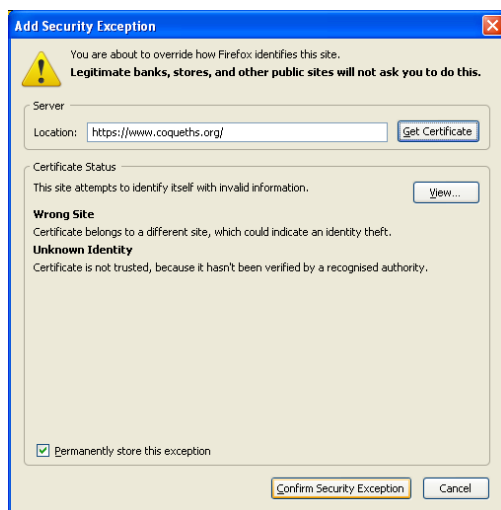
You will get a *Secure Connection Failed* error, on this page click 'Or you can add in exception' then click 'Add Exception' and click 'Get Certificate', then click 'Confirm



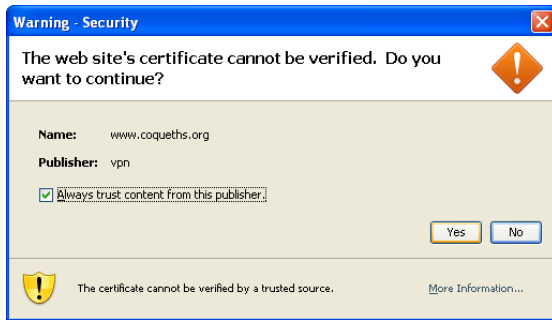
Security Expression'. You will then be presented with the logon page, firstly type you're the username and password given by the ICT Technicians. The system will authenticate

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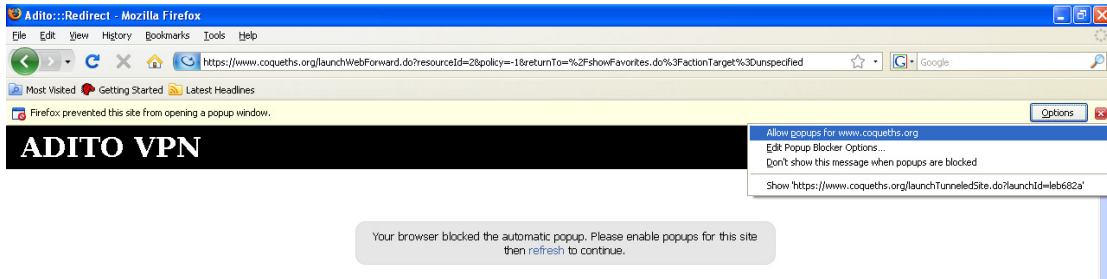
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The next bit of the SSL VPN should only have to be done once on first use on the computer you are using. You will get two warning messages just click the tick box and click yes and the second warning do the same again but click run after ticking the checkbox.



The Java agent will now start running. You will probably get a little yellow bar saying pop-up blocked, click the 'Options' button and click 'Allow popups for www.coqueths.org'. You will then have to press F5 or click refresh for the resource to become available.

If you have any problems please see Kris in the ICT Technicians Office.